



- ▶ Includes nuclear, chemical and biological Personal Accident cover

- ▶ Immediate cover available

- ▶ 24-hour cover – worldwide – on and off duty

- ▶ Cover for sporting injuries

YOUR BEST DEFENCE AGAINST THE UNEXPECTED

Personal Accident and Optional Life Insurance

For members of HM Regular Armed Forces and their families

People rely on you. You can rely on PAX.

PAX has been the major provider of Personal Accident Insurance to HM Regular Armed Forces since 1989 and almost 58,000 members are currently protected by the Plan - that's around one in four of all regular service personnel.




What does the PAX Personal Accident and Optional Life Insurance Plan cover?

As a member of HM Regular Armed Forces, the career you have chosen carries some risk. This, along with risks associated with everyday life, is why the PAX Personal Accident and Optional Life Insurance Plan may be suitable for you - whatever your age, rank, occupation or personal circumstances. NRPS and FTR staff may also join PAX. There are two main parts of the Plan:

Personal Accident Insurance...

Which provides financial support following accidental death or permanent disability. Also included are:

- ▶ Personal Liability Cover
- ▶ Legal Protection Insurance (members of HM Regular Armed Forces only)
-  ▶ Medical Second Opinion Service (members of HM Regular Armed Forces only)

Optional Life Insurance extension...

Which provides payment following death from natural causes. Also included are:

- ▶ Accelerated Terminal Illness cover
- ▶ Critical Illness cover following heart attack, cancer or stroke

Choose what you need

The Plan works on a simple 'unit' system. You can buy from 1 to 15 units of cover for you and your family. Each unit gives a fixed amount of cover. To make things even simpler, monthly premiums are taken directly from your pay.

Some advantages of the Plan

- ▶ Tax-free cash payouts to spend as you choose.
- ▶ 24-hour cover – worldwide – on and off duty.
- ▶ Cover for sporting injuries.
- ▶ Payments for permanent disability, death or certain critical illnesses are paid on top of any other compensation or insurance.
- ▶ Personal Accident Insurance is payable regardless of who is at fault for an accident.

and

- ▶ You can choose the amount of cover to suit your needs.
- ▶ You can take out cover for your wife, husband or partner for the same benefits (except for Legal Protection Insurance and the Medical Second Opinion Service).
- ▶ Your children are covered free of charge under the Family plan. Children of single parents are covered free of charge under the Individual plan (children are not covered for Legal Protection Insurance and the Medical Second Opinion Service).
- ▶ Your cover can be continued under XPAX, at very competitive rates, when you leave HM Regular Armed Forces.

Instructions on how to apply for PAX Insurance are shown on the pocket at the back of this brochure. You will find an enrolment certificate inside the pocket.

The PAX Personal Accident and Optional Life Insurance Plan is provided by AIG Europe, a member company of American International Group, Inc. (AIG) – one of the world's largest international insurance and financial services organisations.

Personal Accident Insurance

Examples of how PAX helped...

- ▶ An Army plan member was travelling to his base by motorcycle when he suffered a head-on collision with a car and was killed instantly.
He had 15 units of Personal Accident cover – his family received £150,000.
- ▶ An off duty Navy plan member was hit by a car while returning to his ship. He was hospitalised for 2 weeks and was later discharged from the Service.
With 5 units of Personal Accident cover – he was able to claim £13,500.
- ▶ An RAF plan member crashed his Harrier aircraft during a routine training exercise and sustained fatal injuries.
With 10 units of Personal Accident cover – his family received £100,000.



Choose Individual or Family cover

- ▶ The Individual plan covers you. If you are a single parent, your children are covered too.
- ▶ The Family plan covers you, your wife, husband or partner and all your children.

Cover for children, including legally adopted and stepchildren, is available for those aged under 18 years old or 23 if in full-time education. Each child is insured for the same Personal Accident benefits as you except for accidental death, where the benefit is limited to £7,500 for children under 16 years old, regardless of the number of units purchased.

High levels of cover at a low cost

The table below shows examples of the tax-free cash benefits. You have the option to choose any number of units between 1 and 15 and you may change this at any time.

Personal Accident Insurance

Example units of cover	Quadriplegia maximum benefit	Permanent disability maximum benefit	Accidental death maximum benefit
1	£100,000	£20,000	£10,000
2	£150,000	£40,000	£20,000
3	£200,000	£60,000	£30,000
4	£250,000	£80,000	£40,000
5	£300,000	£100,000	£50,000
10	£550,000	£200,000	£100,000
15	£750,000	£300,000	£150,000

Flexible levels of cover available

PAX Personal Accident Insurance is designed to allow you to buy as much cover as you need, and if required, cover for your family too. The more units you buy, the higher the cash benefits available. For example, for loss of sight in one eye as the result of an accident, one unit of cover would provide £10,000, but 10 units would provide £100,000.

The full range of Personal Accident benefits is described on pages 6 and 7. These include major payments for serious injuries such as quadriplegia (catastrophic benefit) or permanent total disability (standard benefit).



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How much does it cost?

A Statement of Price which shows premiums for all levels of cover can be found in the pocket at the back of this brochure. Personal Accident Insurance premiums start **from just £2.10 a month for one unit of cover.**



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Note: The death benefit is payable free of tax. Once we have paid the benefit it may become part of the deceased's estate and be subject to inheritance tax.

Personal Accident Insurance – Table of Benefits (one unit)

These benefits are payable as a result of bodily injury, subject to the PAX Personal Accident and Optional Life Insurance Terms and Conditions.

Section A – Catastrophic injuries

Cover		Sum insured
1	Quadriplegia (paralysis of arms and legs)	£100,000 for the first unit of cover, £50,000 for each extra unit, up to £750,000 maximum
2	Paraplegia (paralysis of both legs, bladder and rectum)	£50,000 for the first unit of cover, £25,000 for each extra unit, up to £400,000 maximum

Section B – Permanent disabilities

Cover		Sum insured
1	a Permanent total disability, which prevents you from carrying out any occupation whatsoever, and which will probably continue for the rest of your life	£20,000 a unit
	b Permanent total disability, which prevents you from carrying out your usual occupation, and which will probably continue for the rest of your life (This benefit only applies to those in full-time paid work at the date of bodily injury and is not payable in addition to 1a above)	£2,500 a unit
2	Permanent loss of sight in both eyes	£20,000 a unit
3	Permanent loss of both hands or both feet	£20,000 a unit
4	Permanent loss of sight in one eye	£10,000 a unit
5	Permanent loss of one hand or foot	£10,000 a unit
6	a Permanent loss of hearing in both ears	£20,000 a unit
	b Permanent loss of hearing in one ear	£5,000 a unit
7	Permanent loss of speech	£10,000 a unit
8	Permanent loss of lens of one eye	£5,000 a unit
9	Permanent loss of four fingers	£7,000 a unit
10	a both joints	£3,000 a unit
	b one joint	£1,500 a unit
11	Permanent loss of a finger:	
	a three joints	increased benefit £2,000 a unit
	b two joints	increased benefit £1,500 a unit
12	c one joint	increased benefit £1,000 a unit
	Permanent loss of toes:	
	a all toes on one foot	increased benefit £3,000 a unit
	b both joints of a big toe	increased benefit £1,000 a unit
13	c one joint of a big toe	increased benefit £ 600 a unit
	d a toe other than big toe	increased benefit £ 400 a unit
13	Fractured leg or kneecap with established non-union (non-union is where the bone has not knitted back together)	£1,000 a unit
14	Leg shortened by at least 5cm	£ 750 a unit
15	Permanent disability not otherwise listed above	up to £10,000 a unit

Section C – Accidental death

Cover		Sum insured
1	Accidental death of you, your spouse or partner and children aged 16 years and over	£10,000 a unit
2	Accidental death of a child under 16 years of age (regardless of the number of units purchased)	£7,500 in total

Section D – Burns (regardless of the number of units purchased)

Cover		Sum insured
1	a Full-thickness burns (2nd or 3rd degree) which cover 27% or more of the body surface	£3,000 in total
	b Full-thickness burns (2nd or 3rd degree) which cover 18% or more, but less than 27% of the body surface	£2,000 in total
	c Full-thickness burns (2nd or 3rd degree) which cover 9% or more, but less than 18% of the body surface	£1,500 in total
	d Full-thickness burns (2nd or 3rd degree) which cover 4.5% or more, but less than 9% of the body surface	£1,000 in total

Section E – Fractures

Cover		Sum insured
1	Fracture or fractures to one or more bones of the arm or wrist	£ 75 a unit
2	Fracture or fractures to one or more bones of the leg or ankle	£ 150 a unit

Section F – Hospitalisation

Cover		Sum insured
1	Payable on the number of nights hospitalisation (excluding extended care or rehabilitation) after the first 5 consecutive nights of hospitalisation up to a maximum of 365 nights. The benefit payable for each over-night stay will be one-seventh of the sum insured	£100 a week a unit

Extra cover for criminal injuries

Cover		Sum insured
1	Claims arising under section B, item 1b, as a result of a criminal injury	an extra £7,500 a unit
2	Claims arising under section C, item 1, or section B, items 1a, 1b, 2, 3, 4, 5, 6a, 6b or 7, as a result of a criminal injury, regardless of the number of units you have purchased	an extra £10,000 in total

What is not covered?

Bodily injury is not covered if caused by certain things. These exclusions (things not covered) are fully detailed in Part One of the Terms and Conditions document in the pocket at the back of this brochure and should be read carefully for a full understanding. They are summarised as follows and relate to bodily injury caused by:

- ▶ War between the USA, France, United Kingdom and any member State of the Commonwealth of Independent States.
- ▶ Intentional self-inflicted injury.
- ▶ Fractures resulting from osteoporosis if you knew you had osteoporosis before the injury occurred.
- ▶ Criminal injury in certain cases.

PAX Optional Life Insurance

This cover is only available if you have taken out the Personal Accident Insurance.

The Life Insurance Option allows you to extend your insurance to cover death by natural causes and to receive payments in the event of critical illnesses (heart attack, cancer or stroke as defined in Part Three of the Terms and Conditions).

No medical examination is necessary. The only requirement is for you to be able to sign a simple health declaration – please see the Life Insurance Declaration in part C of the enrolment certificate in the pocket at the back of this brochure.

If you choose to take out this option, and are able to sign the simple health declaration, cover is automatic. The same number of Personal Accident Insurance units purchased and the extent of cover chosen (Individual or Family plan) will apply to the Life Insurance option. So, if you have chosen the Family plan your wife, husband or partner and children will also be insured. If you are a single parent your children will be insured under your Individual plan. Cover for children applies from 28 days old up to 18 years old, or 23 if in full-time education.

What if I'm not sure about signing the Life Insurance Declaration?

If you are in any doubt you should contact the Customer Service Centre.

Optional Life Insurance extension – sums insured

Example units of cover	Death/Terminal Illness maximum benefit	Critical Illness maximum benefit
1	£10,000	£4,000
2	£20,000	£8,000
3	£30,000	£12,000
4	£40,000	£16,000
5	£50,000	£20,000
10	£100,000	£40,000
15	£150,000	£60,000

A maximum of 15 units of cover is available, each unit providing £10,000 of death benefit. There are two instances where this cover varies or does not apply:

- Children less than 28 days old are not covered.
- The death benefit for children under 16 is limited to £7,500 regardless of the number of units purchased.

Life Insurance – Table of Benefits

Item number	Description	Sum insured
In respect of you, your spouse or partner and children aged 16 years and older (per unit of cover)		
1	Death with no prior payment for critical illness	£10,000
2	Death with a prior payment for critical illness	£6,000
3	Critical illness	£4,000
In respect of a child aged 28 days to under 16 years old (regardless of the number of units purchased)		
4	Death with no prior payment for critical illness	£7,500
5	Death with a prior payment for critical illness	£4,500
6	Critical illness	£3,000

Note: The death benefit is payable free of tax. Once we have paid the benefit it may become part of the deceased's estate and be subject to inheritance tax.

Accelerated benefits cover in the event of terminal illness

If you are diagnosed as having a terminal illness, we will pay the full death benefit immediately. A terminal illness is an advanced or rapidly progressing illness where, in the opinion of an attending Consultant and our Chief Medical Officer, life expectancy is no greater than 12 months.

Critical illness cover also included

£4,000* will be paid for each unit of cover if you are diagnosed with one of the following critical illnesses as defined in the Terms and Conditions:

- a heart attack
- cancer
- a stroke

* Children aged 28 days to 16 years receive a maximum of £3,000 regardless of the number of units purchased.

If at a later date, a death claim is made for the same insured person, the total amount paid for death and critical illness will not be more than the death sum insured for each unit of cover. It will not be more than £7,500 in total in respect of a child under 16 years old (regardless of the number of units purchased).

How much does it cost?

A Statement of Price which shows premiums for all levels of cover can be found in the pocket at the back of this brochure. Life Insurance premiums start **from just £1.00 a month for one unit of cover.**

Examples of Life Insurance and Critical Illness claims

An RAF plan member with 12 units of cover died as the result of a heart attack.

His estate received £120,000.

An Army plan member claimed on diagnosis of a critical illness (cancer) - he had selected 15 units of cover.

He received £60,000.

A Navy plan member purchased 10 units of cover. He was diagnosed with terminal cancer – the death benefit was paid immediately on diagnosis.

He received £100,000.

Additional support for you and your family

✓ Personal Liability Insurance

If an insured person is legally liable for injuring another person or damaging their property, PAX Personal Liability Insurance will pay up to £500,000 for each claim for damages they have to pay, and will also pay their costs and expenses relating to the claim if they have been agreed in writing by the Insurer.

Personal Liability

(regardless of the number of units purchased)

Cover for compensation or damages an insured person is legally liable to pay as a result of:

- ▶ accidental bodily injury to another person; or
- ▶ accidental loss of or damage to property belonging to another person;

which occurs during the period of cover.

Limit of Liability up to £500,000 for any one claim.

The full list of exclusions can be found in Part Two of the Terms and Conditions document in the pocket at the back of this brochure, but in particular you are not covered for liability arising from the following:

- ▶ War or allied events.
- ▶ Loss, injury or damage caused deliberately by you.
- ▶ Injury arising out of you using or owning firearms or mechanically powered vehicles, aircraft or watercraft.
- ▶ Loss, injury or damage for which you must have insurance under Road Traffic legislation.
- ▶ Injury, damage or loss you maliciously, recklessly or intentionally caused, or resulting from a crime in which you have taken part.
- ▶ You carrying out your duties with HM Regular Armed Forces or other occupation.

✓ Legal Protection Insurance

This insurance is available to members of HM Regular Armed Forces only.

PAX has arranged for one of the country's leading firms of solicitors to give free advice about your rights and prospects of receiving compensation, and ways of paying for any action needed to claim compensation.

Cover is provided for up to £100,000 in respect of legal fees and expenses (regardless of the number of units purchased) if a member of HM Regular Armed Forces has a claim for compensation from an injury caused by a third party.

In respect of a valid claim a 'conditional fee agreement' with the PAX approved lawyer must be signed. This package applies for legal proceedings starting and being dealt with in courts within the United Kingdom. Cover does not include war or allied events.

A full list of exclusions can be found in Part Four of the Terms and Conditions document in the pocket at the back of this brochure but, in particular, cover does not apply for the following:

- ▶ Any claim brought outside the United Kingdom.
- ▶ Any claim you knew about before you took out this insurance.
- ▶ Fines or other penalties.
- ▶ Any claim if you can get Legal Aid.
- ▶ Medical negligence claims, pharmaceutical or drug related claims, stress related claims, action taken by groups.
- ▶ Fees or expenses incurred by the appointed representative other than agreed disbursements.
- ▶ Claims arising from war or allied events.
- ▶ Any claim brought against any insurers of or intermediaries associated with the PAX Plan.
- ▶ Any legal expenses incurred without the Insurer's consent.

A Legal Advice Helpline is available to give free legal advice on any subject within the laws of England and Wales, Scotland and Northern Ireland. Simply call the Customer Service Centre Helpline on the number given at the bottom of this page and ask to be connected to the Legal Advice Helpline.

✓ Medical Second Opinion Service

This exclusive service is available to members of HM Regular Armed Forces only.

If you are concerned about the diagnosis or course of treatment recommended by your Doctor or medical Consultant, this service provides free access to some of the top medical specialists in the world who can confirm your diagnosis and treatment, or offer alternatives.

The Second Opinion Medical Service is available for any medical condition, not just those covered by PAX.

This service can be accessed through the PAX Customer Service Centre on the number shown at the bottom of this page.

General Information

When will my cover start?

Your cover will start as soon as your enrolment certificate has been countersigned and dated by your Administration Officer or Personnel Officer. All the documents you need, including the full Terms and Conditions, are in the pocket opposite this page.

How do I change my cover?

You may change your cover at any time by completing another enrolment certificate with your new requirements and taking this to your Administration or Personnel Office. You may wish to review and update your cover periodically to ensure it remains adequate for your needs.

What happens if an exclusion period is declared?

An exclusion period may be declared in the event of an identifiable threat of armed conflict involving the deployment of 2,000 or more United Kingdom service personnel. During this period any new enrolment certificates or any increase in the number of units of cover cannot be accepted. All insurance taken out before the start date of an exclusion period continues unaltered. A full explanation of the exclusion period can be found in the Terms and Conditions document in the pocket at the back of this brochure.

How do I make a claim?

You should contact the PAX Customer Service Centre as soon as you think you may have a claim under the Plan.

Your Statement of Demands and Needs

If you are a serving member of HM Regular Armed Forces, or NRPS or FTR staff, you should consider joining the Personal Accident section of the PAX Personal Accident and Optional Life Insurance Plan, if you wish or need to obtain tax-free financial support in the event of an accidental bodily injury causing death, permanent disability, specified fractures, specified burns, or hospitalisation as an inpatient. You should consider the Optional Life Insurance extension, if you wish or need to obtain tax-free financial support in the event of death by natural causes.

The administrators and providers of the PAX Personal Accident and Optional Life Insurance Plan do not provide advice on the suitability of this product for your individual circumstances. Your understanding and acceptance of this is confirmed when you complete and sign the enrolment certificate.





How to enrol

For Personal Accident Insurance only:

- ▶ Fill in parts A and B of the enrolment certificate
- ▶ Choose either Individual or Family plan
- ▶ Fill in the number of units you want
- ▶ Sign the General Declaration in part B and fill in the date

Take your filled in enrolment certificate to your Administration Officer or Personnel Officer. They will countersign and date the form. Your cover will start as soon as this is done. A copy of the countersigned and dated form should be handed back to you.

To include the Optional Life Insurance extension:

- ▶ Fill in part C of the enrolment certificate
- ▶ Read and sign the Life Insurance Declaration and fill in the date

Premium payments will be taken each month from your pay, starting from the next available pay period. You will see this on your payslip.

Please keep your copy of the signed and dated enrolment certificate in this pocket together with the Terms and Conditions as evidence of cover.

PAX Personal Accident and Optional Life Insurance Plan

For members of HM Regular Armed Forces and their families



**People rely on you.
You can rely on PAX.**

PAX Customer Service Contact Details

0800 212 480

(from the UK only)

+44 20 8662 8126

(from overseas)

Email: paxinsurance@ars.aon.co.uk

Website: www.paxinsurance.co.uk

Address: The Manager, PAX Customer Service Centre,
96 George Street, Croydon, CR9 1BU

Status of Insurers

PAX Personal Accident Insurance (including Personal Liability) is provided by AIG Europe (UK) Limited and underwritten by New Hampshire Insurance Company. AIG Europe (UK) Limited is an appointed representative of New Hampshire Insurance Company, which is authorised and regulated by the Financial Services Authority. New Hampshire Insurance Company is a member of the Association of British Insurers.

The PAX Optional Life Insurance extension is provided by AIG Europe (UK) Limited and underwritten by American Life Insurance Company (incorporated in the USA as a Limited Company). AIG Europe (UK) Limited is an appointed representative of American Life Insurance Company, which is authorised and regulated by the Financial Services Authority.

AIG Europe (UK) Limited, New Hampshire Insurance Company and American Life Insurance Company are all member companies of American International Group, Inc. (AIG), one of the world's largest international insurance and financial services organisations.

PAX Legal Protection Insurance is underwritten by Brit Insurance Limited, a subsidiary of Brit Holdings Plc who is authorised and regulated by the Financial Services Authority and is a member of the Association of British Insurers.

Through a competitive process the Ministry of Defence chose Aon Risk Services to appoint a provider of Personal Accident and Optional Life Insurance to members of HM Regular Armed Forces and their families and Aon Risk Services selected AIG Europe to provide this insurance. Aon Risk Services is part of Aon Limited which is authorised and regulated by the Financial Services Authority in respect of insurance mediation activities only. Aon Limited's FSA register number is 310451.

**It is your decision whether or not to take out this insurance.
The Ministry of Defence cannot accept liability for any insurance you take out.**